YOUR RIGHT TO RED RESS

IF WE DON'T RESOLVE YOUR COMPLAINT WITHIN

15 BUSINESS DAYS

YOU ARE ENTITLED TO APPROACH THE

CONSUMERS GOODS AND SERVICES OMBUD

SHARECALL 0860 000 000 272



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INDUSTRY ALTERNATIVE DISPUTE RESOLUTION SCHEME

Consumer Protection Act 68 of 2008

It is hereby certified that

LOLA LEE BEAUTY PTY LTD

Has registered as a participant in the CONSUMER GOODS AND INDUSTRY OMBUD Scheme in terms of clause 4.2 of the Consumer Goods & Services Industry Code

CONSUMER GOODS AND SERVICES OMBUDSMAN

Myshallell